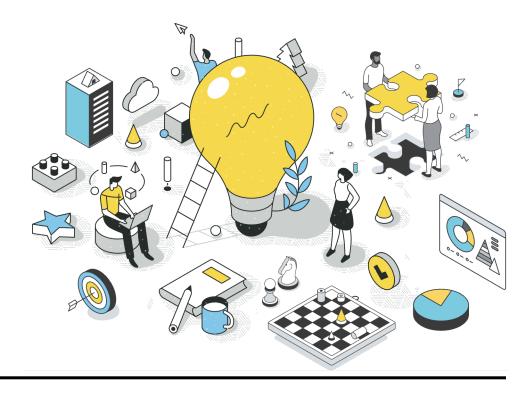
## Community Call

June 2024



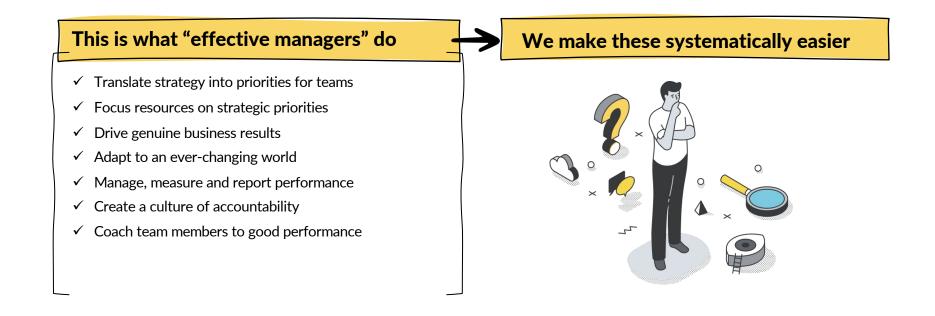




- Elevate your team and leadership with the Manager's Lens and Impact Summary
- Easily copy your Scorecard for use in other applications
- New options for filtering and navigating your results
- Schedule Executive Briefs
- Join us at Accelerate 2024!



# Manager Lens&Employee Impact



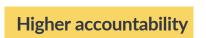
## Great alignment and accountability with effective leadership moves companies forward faster





Regain capacity from 15% of "lost" workforce

Engagement scores in the 90s





Execute the strategy 6-12 months faster

Decision clarity scores in the 80s

**Effective managers** 



100% vertical and 40% cross-functional alignment

Feedback scores in the 90s

B WorkBoard

## Managing results is <u>all</u> about managing and coaching people.



#### Managers are the big lever in performance

Ensuring the strategy is translated to their teams Coaching people to their best contribution to strategy

## Enable managers to lead more effectively

Managers have a single view of progress, workload and issues across their directs to spot issues easily and tee up the right conversations faster.

- Instantly see who is off course and needs your coaching, and on what
- Give kudos to high performing team members!
- Plan your week with a single view of all upcoming team 1on1s

#### Available now

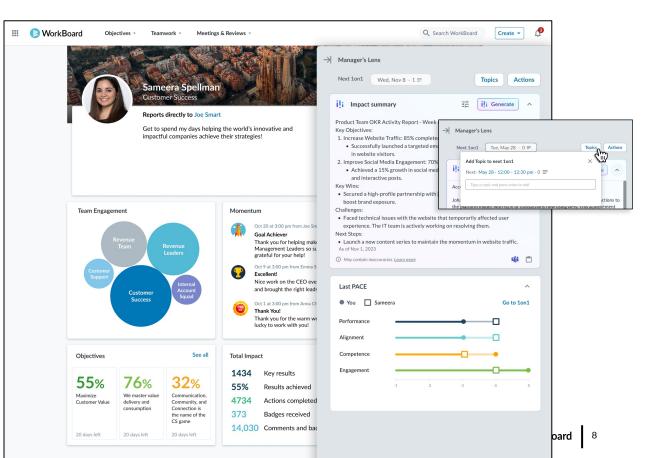
to all people managers. Access from the "Teamwork" menu in the top navigation.

My Direct & Dotte	u				
Members OKRs Ke	y Results				
Team Member	Title	Responsibilities	Status	Focus	Next 1on1
Joe Smart (you)	Chief Revenue Officer	1, 45 🔮 4 🛕 2	38%	2/10	
Carlo Marco	Chief Technology Officer	11, 5 🔮 13 🛕 2	26%	2/10	Wed, Nov 8 $\cdot$ 3 =
Sameera Spellman	Customer Success	ılı 8 ♥ 9 🛱 3 🛕 2	42%	10/10	Wed, Nov 8 $\cdot$ 1 =
Kelly Clark	Global Sales	<b>11.</b> 9 🔮 5 🛕 1	18%	4/10	Thu, Nov 9 $\cdot$ 1 =
Roger Murphy	Sales Enablement	<b>1</b> 6 🔮 12 🛕 3	28%	8/10	Thu, Nov 9 $\cdot$ 0 =
Rakesh Wardekar	Sales Partnerships	ll 8 € 9 🛱 2 🛕 2	34%	5/10	Fri, Nov 10 · 2 ≡
Jill Chill	Sales Strategy & Operations	II 2 C 10 A 2	48%	Rake	esh Wardekar

## Understand a team member's impact

- The Impact Summary is a new human-in-the-loop AI-generated summary of progress and impact to help managers give more specific feedback and be better prepared for 1on1s.
- Instantly understand employee progress and challenges since the last 10n1, based on their OKRs, actions and comments.
- Quickly add action items and topics to the next 1on1 agenda.
- Quick view of your last PACE conversation to easily spot gaps in perception.

#### Available now!



## Make hard conversations instantly easier

The Feedback Helper utilizes GenAl to convert employee concerns into Situation-Behavior-Impact format and help team members have hard conversations needed to unblock better outcomes.

Draft and refine either positive or constructive feedback to use as a starting point for your next discussion.

#### Available soon!

II 🕑 W	VorkBoard or	bjectives - Team	work - Meeting	& Reviews -	Q Search WorkBoard Create -			
		Custor Reports Get to s impactf Areas o Excels a success	ul companies achieve f Expertise at selling software to	t g the world's innovative and t their strategies! large enterprises, driving custome dership in a new category through	[i] Feedback Helper         Can help you frame feedback is U's exister to givet 1 use the SM framework - situation. Rehative insert impact.         It help not frame feedback is easy to say and use, and positive feedback is as greater impact.         It help not frame feedback.       Tell me more about SBI         Let's make this easier! What kind of feedback is this?         Positive       Constructive or difficult         OK, share what your concern and observations are.         If Note:         Sameera used the company credit card without getting permission in advance - she shouldn't have done that			
	Team Engage	Revenue Team Revenue Leaders		Team Revenue Leaders Support Customer Customer Account Revenue Leaders Customer Account Customer Account Customer			<ol> <li>Co-Author: To frame the feedback for Sameera using the SBI model, you would structure it as follows:         <ol> <li>"Situation:" Start by setting the context in which Sameera's action took place. For instance, "Sameera. I noticed last Thursday that a transaction was made on the company credit card."</li> <li>"Behavior." Clearly state the behavior without implying intent or making judgments. For example, "The transaction was for office supplies, and 1 understand that sometimes urgent needs arise. However, it was made without prior approval, which is against our company policy."</li> <li>"Impact." Explain the consequences of her actions on the team, project, or company. You might say, "This has created a situation where we now need to revise our expense reports and</li> </ol> </li> </ol>	
	Objectives 55% Maximize Customer Value 20 days left	76% We master value delivery and consumption 20 days left	See all 322% Communication, Communication, Communication, Searce Searce 20 days left	Total Impact       1434     Key results       55%     Results achieve       4734     Actions comple       373     Badges receive       14,030     Comments and	protocols, and it also sets a precedent that could lead to confusion and misuse of company resources in the future. It's important that we adhere to procedures to maintain transparency and accountability." Putting it all together, your feedback might sound something like this: "Sameera, I noticed last Thursday that a transaction was made on the company credit card for office supplies. While I understand the urgency that can sometimes arise, this purchase was made without prior approval, as required by our company policies. This has resulted in the need to revise our expense reports and has set a precedent that could potentially lead to confusion and misuse of company resources in the future. It's important for us to follow estabilished procedures to ensure transparency and			
				Leadership Collaborator G Transparency Consumption Onboarding Customer Launc Public Speaking Account Mar	to follow established procedures to ensure transparency and accountability within our team." This approach keeps the feedback specific, objective, and focused on the behavior and its impact, rather than on Sameera			

WorkBoard

## Scorecards



### Easily capture and share a snapshot of your Scorecard

- Copy your scorecard to the clipboard as a png image and paste it directly into a Powerpoint slide or other application.
- Export your scorecard as an image to save it for use later.

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ili Brief				Set as start page	ili Generate New
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	Launch 4 Digipay voice assistant		4 SUPPORTS Apple Pay la	Copy embed link	- Roger Smithson
	C 🖈 😩 🚦	🕑 Pri	Copy as Image (PNG)	Copy to Clipboard as 🕨	Allen Benny
	Set as start page	il; Gener	🖬 Copy as Table	T Publish	Roger Smithsor
et Relationships	Add to Collection	Owner	40%		Shawna Herrer
BLOCKS	<sup>3 inr</sup> (🕂 Duplicate Scorecard	Roger	33m	Switch to Multi-period	 Danielle Levitz
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	Copy to Clipboard as •	— Allen B	43 BLOCKS • HR realizes	Delete Scorecard	Shreenath Pand
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B WorkBoard

11

## OKRs



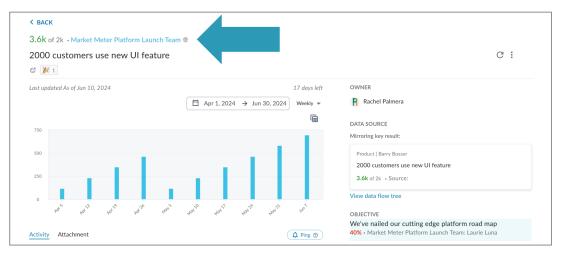
## **Filters on My OKRs**

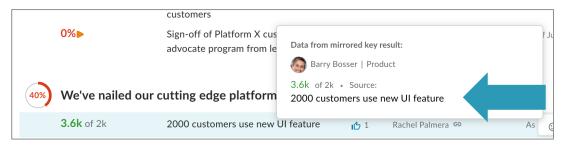
- Easily narrow your focus to the current quarter results handy if you're driving Annual OKRs.
- Filters are sticky so your settings will be remembered next time you come to the My Objectives page!

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Objectives I Own 🛛		Expand O			^
Team Individual	Filters		Reset	×	
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CUSTOMERS have an exceptional		< Fiscal Year - 2024	> pply f	ilters	~
69% RESPONSIBILITY for Trust, Sustaina 37 days · Q2 2024	ability and Equity at the	Q1 Q2 Q3 Q	4 ion	:	~
97% INNOVATION drives CORE advanta 37 days · Q2 2024	ge for our customers	Custom date	>	:	~

## Navigate key result details more easily

- Click the team name on the KR Details page to navigate to the team
- Hover over mirrored or rolled-up key results and click the source results to open their details.





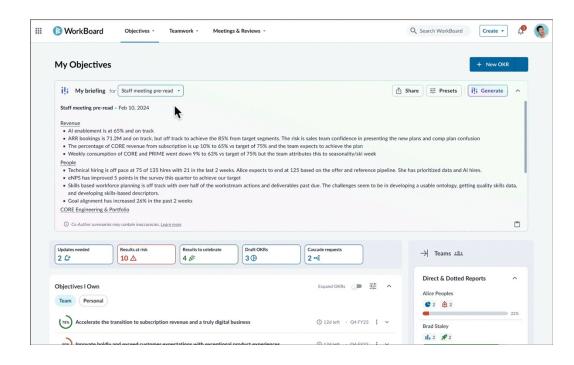
## **Schedule Executive Briefs**



### Get the briefing you need when you need it - without meeting

- Choose the dimensions you want to include – any combination of Teams, Objectives, Key Results or Workstreams.
- Schedule your draft briefing and optionally get it right in your inbox.
- Pro tip: Create briefs as first drafts of status reports or weekly team meeting pre-reads – refine the message as needed, then share with the team in one click!

**Coming soon:** Include Scorecards and Biz Reviews in your draft briefing, subscribe other users to a brief via email, and schedule briefings to be automatically delivered to MS Teams or Slack.



## Customize individual briefs for all your needs

- Have **multiple briefs** for various reviews, meetings, and rituals, each scheduled to be delivered at the most opportune time.
- Click the pencil from the dropdown to modify what's included in your brief, or when you receive it.

B WorkBoard	Objectives  Teamwork	Meetings & Reviews • Q Search WorkBoard Create •
My Objectives		+ New OKR V
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Digipay voice assistant	Customize brief	ave launched successfully.
<ul> <li>Several teams have make</li> </ul>	May, July, August, and September were	for some key results like onboarding process improvements.
<ul> <li>Struggles to cut Digipay</li> </ul>	voice integration for Digipay is facing de r transaction processing time to the 4.5 wing the \$33M annualized RPA savings	
	ntain inaccuracies. Learn more	📫 📋 🔂 Publish
Results at risk	Results to celebrate Draft OKRs	5

## Manage your subscriptions

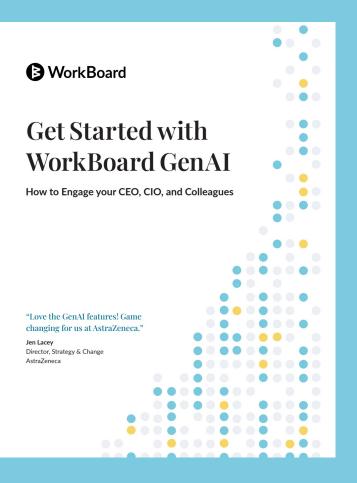
- Click the paper airplane icon to preview all your current briefing subscriptions. Click View All to access the full list.
- Use the kebab menu to edit or delete any briefing subscription.

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### **Executive Briefings are an Intelligent Enterprise feature**

Learn more about Intelligent Enterprise!

- ✓ <u>Get the engagement guide</u> for tips on starting the discussion with stakeholders in your organization.
- ✓ Discuss next steps with your account team.



## Join the Conversation





### **Strategy Execution** COASTAL RETREAT

Sep 30-Oct 2, 2024 | La Jolla - San Diego, CA

Early Bird rates end June 30th! Register now and save: workboard.com/accelerate2024









### Join Us

Accelerate is the world's largest strategy execution & OKR conference. Accelerate 2024 will be the most exciting yet, featuring tailor-made programming aimed at uniting a vibrant community of OKR and strategy execution leaders.

Early-bird pricing through June 30th \$499 Individuals \$799 Bring a peer (2 tickets)

### Agenda at a glance

#### Monday, September 30

2:00 PM - 4:00 PM	Pre-conference
4:30 PM - 7:00 PM	Check In & We

#### Pre-conference WorkBoard Labs

Check In & Welcome reception

Meet, mingle and enjoy a meal with peers and the WorkBoard leadership team! Check in and receive your conference materials.

Tuesday, October 1

8:00 AM - 9:00 PM

**Full day agenda** Including optional morning activity, all meals & evening reception

#### Wednesday, October 2

9:00 AM - 2:00 PM

Half-day agenda Including breakfast and lunch

2:00 PM - 4:00 PM

Post event networking





#### **Intimate Conversations**

Join very small group conversations on specific topics like tactics to improve KR integrity, creating a user group, chiefs of staff role in operating cadence, using OKR coaches, building a new-hire onramp to OKRs and WorkBoard.



## Ideal for Executives & Strategy Execution Leaders

Whether you lead a business, drive the strategy or spearhead strategy operations, this is a one-of-a-kind opportunity to learn and benchmark with peers. As you face a trifecta of imperatives — transformation, growth, and efficiency — the wisdom of this crowd can help you break through.

#### **Typical Attendee Titles**

#### CEO

President **Chief Digital Officer Chief Operations Officer Chief Strategy Officer** Chief Transformation Officer SVP Strategy SVP. Product **VP**, Efficiency VP. Execution & Transformation VP, Strategy Chief of Staff Sr, Director, Innovation & Agile Sr. Director, Strategic Operations Director, Strategy Execution **Director, Corporate Strategy Director, Results Management Office** Director, Strategy & Planning Innovation Portfolio Director

#### **2024 Confirmed Speakers**





**Deidre Paknad** Founder and CEO. WorkBoard

#### BOEING



**Brad Surak** Vice President, Digital Aviation Solutions, Boeing



**Beth Dawson** Director, Strategy Deployment Strategic Initiative, Mars

#### 



Ivy Grant SVP, Corporate Strategy & Operations, Twilio

### aprimo



**Erik Huddleston** Chief Executive Officer. Aprimo

#### 2023 Speakers

#### **BAIN & COMPANY**

**Expert Partner** 

▲ ALBEMARLE

Darren Johnson

**Patrick Thompson** Chief Information & Transformation Officer



#### **Summers Hutchings** Director, Product Delivery &

**vm**ware<sup>®</sup>

JUNIPEr

#### Joel Neeb

VP of Execution and Transformation in the Office of the CEO

Athena Murphy

VP of Business Execution & Transformation, Chief of Staff to CEO

**JPMORGAN** CHASE & CO.

**Trimble** 

#### John Glander

Senior Vice President

#### Duncan Hawksbee

**Director of Strategic Execution** 



Portfolio Strategy

Don't miss this coastal retreat! It's the perfect place to reflect, learn and make real connections with your peers.

Immerse yourself in the warm glow of Southern California sunshine at the newly reimagined Estancia La Jolla Hotel & Spa, a AAA Four Diamond Hotel Centrally located in the heart of La Jolla, San Diego's premier seaside village.

We've arranged a special rate of \$289/ night for Accelerate attendees from September 29 - October 2.



You truly know how to take care of your guests. Thank you so much! – Mike Limanni, IBM



Great event, great content, great venue, great food! Awesome conversations with other attendees

– Duncan Hawksbee, Trimble





Great balance between speakers, breakouts and networking. Wouldn't change a thing!

– Bridget Guerrero, ViaSat



#### REGISTER NOW AT www.workboard.com/accelerate2024

# Interested in sharing your journey at Accelerate?

Send me an email at sameera@workboard.com



## **Upcoming Courses**

Class	Description	Dates	How to Sign Up
Level 2 OKR Coach Certification	For experienced OKR Coaches: Take the next step on your journey as a key influencer helping to mature your organization's OKR program.	● July 22/24 at 8am PT	learn.workboard.com
Outcome Method Mindset	Learn about OKRs and the Outcome Mindset in 1 hour	<ul> <li>July 10 at 8am PT</li> <li>July 17 at 1pm PT</li> </ul>	learn.workboard.com
OKR Fast Pass Course	Build your OKR expertise in 3 hours	● July 17 at 8am PT	learn.workboard.com
OKR Coach Certification	Become a certified OKR coach	<ul> <li>July 9/11 at 1pm PT</li> <li>July 16/18 at 1pm PT</li> <li>July 23/25 at 1pm CET</li> <li>July 23/25 at 8am PT</li> </ul>	learn.workboard.com
WorkBoard Pro	Learn the full power of the WorkBoard application and how to apply it in your organization.	• July dates TBD	learn.workboard.com
Results Management Leader Certification	Learn how to lead your organizations alignment, accountability, and OKR operating cycle to ensure you achieve strategy faster.	• Fall cohort begins Sept. 10!	workboard.com/rme-certification_



## Community Call: Save the Date(s)!

Our Community Calls are on the last Wednesday of each month.

## Our next Community Call is July 31.

Make sure to <u>sign up</u> so you don't miss it!



## What are You Curious About?

## Thank you

See you next time!



