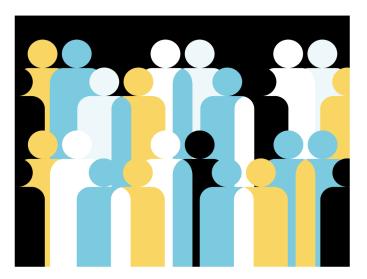
Community Call

May 2023





Agenda

- Introducing new My Objectives page
- More Scorecard delights!
- Brainstorming & team retros with canvases
- WorkBoard Co-Author sneak peek



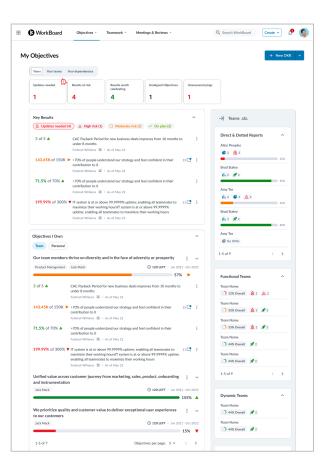
Introducing My Objectives Page



New 'My Objectives' Page

The new My Objectives page is designed to help you:

- **Take immediate action** on your results that require focus, attention or celebration via Action Cards.
- Keep the results you own or contribute to top of mind with Key Results I Own and Objectives I Own/Contribute To sections
- Follow the momentum and add to the conversations with new Results Feed
- Lend a hand or celebrate progress with a quick view of how your direct reports are doing!
- Stay aligned with Leadership priorities and understand how your work matters
- And so much more!





'My Objectives' Page Timeline

March

- Complete development of MVP
- Alpha testing of MVP

June

 ~ Late June: My Objectives 2.0 will become available for all Customers in beta (as separate page from the top navigation)

April - May

- Customer Beta In Progress
- Development of post MVP features In Progress

July

 ~ Late July, cutover customers to begins for legacy My Objectives in batches

5

Let's take a look...



More Scorecard Delights!



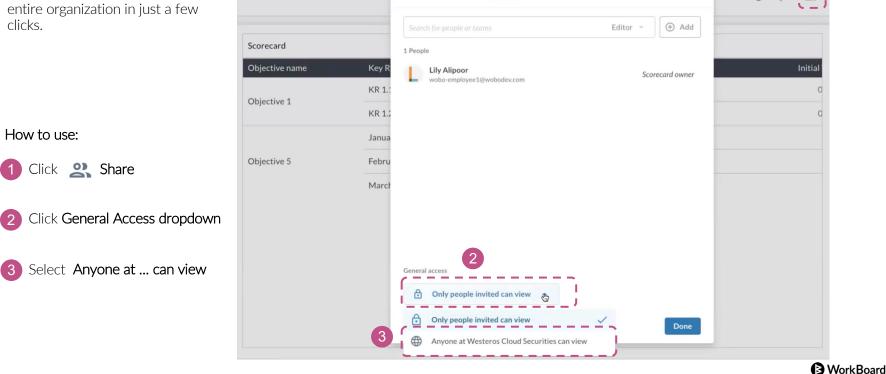
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Share a Scorecard with your Entire Organization

Test

Keep everyone in the loop by sharing a scorecard with your entire organization in just a few clicks.



Manage people and teams

Monitor Momentum & Progress with the Scorecard Sparkline Field

See momentum and progress with one simple sparkline visual in your scorecards.

How to use:

Add Sparkline field as Scorecard Columns

Note:

Sparkline field added to default field list for New Scorecard!

Q1 QBR Scorecard			<u> </u>				
Objective	RAG	Key Result	Progress chart	Initial	Actual	Target	QBR Notes
		\$3.1M in net new ARR		\$1.23m	\$2.93m	\$3.1m	
Maximize our ability to grow by		Gross margins move from 74% to 79%		74%	80%	79%	
optimizing our unit economics		CAC Payback Period for new business deals improv	A	10	9	8	Trending in the right direction
		Improve LTV to CAC to 3.7		1.9	3.2	3.7	
		\$650K in upgrade quota		\$197.7k	\$340k	\$650k	
Keep and expand		\$125K renewals MRR		\$235k	\$140k	\$125k	
our customer base		Retention forecast 70.10		25	60	70.1	
		CX to host 5 lunch and learns between customers an		0	3	5	
Product & Engineering	g OKRs	1					
		100% of releases have a retro		10%	72%	100%	On plan
We own product delivery and we learn every time		0 customer-reported bugs	-~~-	17	8	0	
		100% of code pushed to production has 95% test		23%	42%	100%	Let's discuss the action plan
		Explore 3 automations to reduce future spend		0	2	3	
		0 regrettable losses - no one gets left behind!	A⁼ \	AI ~ B	I <u>U</u> Ø) ≡ ~	$\underline{A} \cdot := \underline{1} = - \backsim$
We are code experts that celebrate our successes and learn		Celebrate 100% of key feature launches		0%	27%	100%	What's our plan?

B WorkBoard

Push Scorecard Free Text Field Entries as Key Result Comments

Make comments in two places – Now you can choose to push free text comments in scorecards as key result comments and memorialize notes or discussions.

How to use:

Single Cell

- Select any Free Text Field Cell
- 2 Click 💽 Submit as Key Result comment
- Click Confirmation Message to Verify in KR

Entire Column in one action

- Select Column
- Click 🔛 Submit text as Key Result 2 comments

Scorecard				(1)
Objective name	Key Result name	Actual	Target	Text field
Testing workstream	This is me testing workstream KRs	25%	4%	comment 1
range okr	survey kr for range	51	87.34	111
SRS Percent Stuff	SRS Kr 1 w/ Per	65%	105%	
	Kr 4 chart testing	33	104	text 2
SRS Testing Charts v02.13.23	Kr 3 chart testing	22	103	
free text row				text cell
Technology leads the way to a digital business	Digital workplace uptake drives >30,000 engagement points monthly	16k	30k	1
Personal Post Prod	KR1 personal post prod	100	100	personal
3	Comment added to the Key Result KR1	personel post	prod.	A ⊞ E ~ ÷ √ B 1 2 Submit as Key Result comment
				100 of 100 - & explor KR1 personal post prod
 ▲ E 	E ∽ ÷ ∽ 🐼 Sort by ∽			Lass updated As of Jun 03, 2021 ☐ Apr 1, 2021 → Jun 30, 2021
	Submit text as Key Result comments			100 100 100 April Aprils Aprils April Mar
				Apr2 Apr9 Apr4 Apr23 Apr20 May7 May14 May21 May28 Jun4 Jun11 . Activity Attachment
t 1			· · · · · ·	

Copy any Scorecard Column to Paste Values in Free Text Field

Copy Column

Editing and managing content in scorecards just got a lot easier with the option to copy any scorecard column and paste those values into another free text field.

How to use:

- Select any Column with text data
- 2 Click 📋 Copy content icon
- 3 Select a Free Text Field
- 4 Click 🔥 Paste content

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			Copy cont	and the second second
Actual	Target	Text field		Text field
0	101			
4	123.46k			
151	222			
\$20	\$100			
cell3				
22	100			

Paste Column



Note: copy/paste works between Scorecards! Use Case: Copy column on Scorecard A > paste on Scorecard B!

Let's take a look...



Brainstorming & Team Retros with Canvases

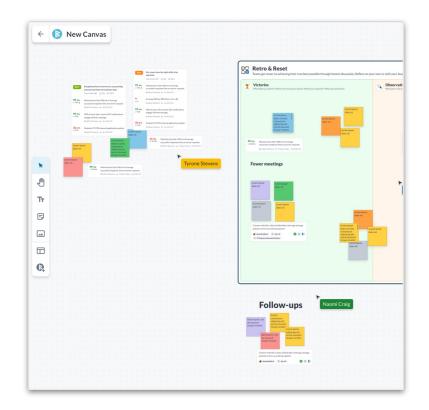


Full-Capability Brainstorming Whiteboard for Teams

On **May 26th**, WorkBoard rolled out **Canvas 2.0**, an upgraded version of WorkBoard's built-in whiteboard that lets teams ideate and collaborate on OKRs and now more!

Now you can:

- Ideate any time on any topic. Start a canvas for any reason ... or no reason! Conduct structured Retro conversations or freeform brainstorms.
- Bring Action Items onto the canvas as well as Objectives and Key Results. See where progress is being made, and where there are blockers.
- **Create Action Items** from sticky notes. Capture dependencies that need attention or steps the team needs to take.
- **Include images on the canvas.** Add key context or personalization to your brainstorms.
- More easily access Canvas. Access Canvas directly from the global "Create" menu, as well as from the 9-dot menu.



Let's take a look...



Long Range Strategy Relationship Map

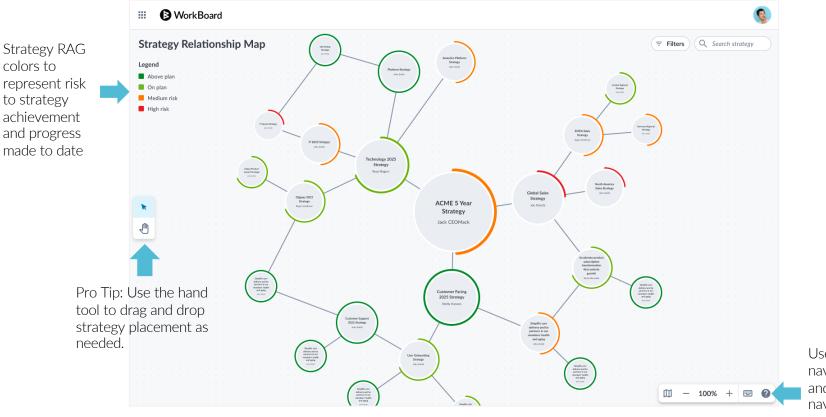


Strategies Across the Enterprise, Connected.

- View all the strategies in the enterprise with transparency like never before
- Make strategic decisions based on the relationships between strategies
- **Understand the impact** and performance of individual and connected strategies
- View and review misalignment instantly
- Take action by drilling into the details
- And much more!



See the Relationships Between Every strategy in the Company



Use zoom, keyboard navigation, scroll bars and center tool to navigate around

B WorkBoard

Filter to the Strategies That Matter Most in the Moment

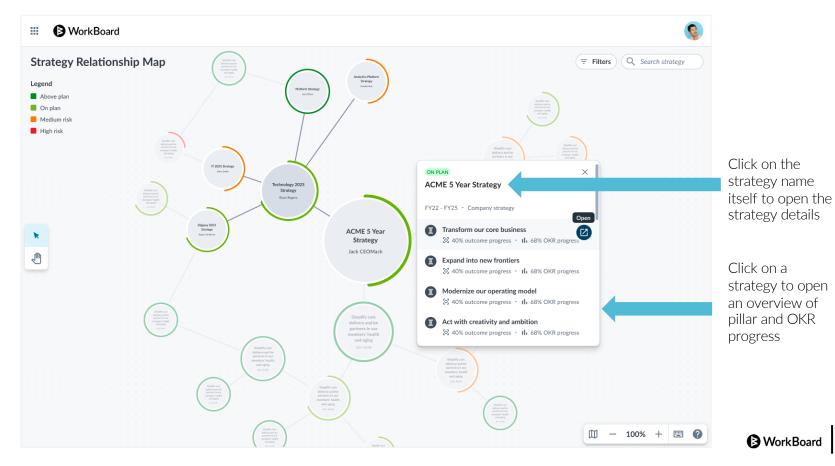


Easily Highlight Strategic Dependencies



Hover on a relevant strategy and the first level of aligned strategies will be highlighted.

Drill into the Details of Each Strategy in One-click



WorkBoard Co-Author Sneak Peek



Access Co-Author from your Existing Creation Flow

Welcome, James	
	Ca-author with AI to create intelligent objectives in Canvas Personal Objective Team Objective Create Objectives in Canvas

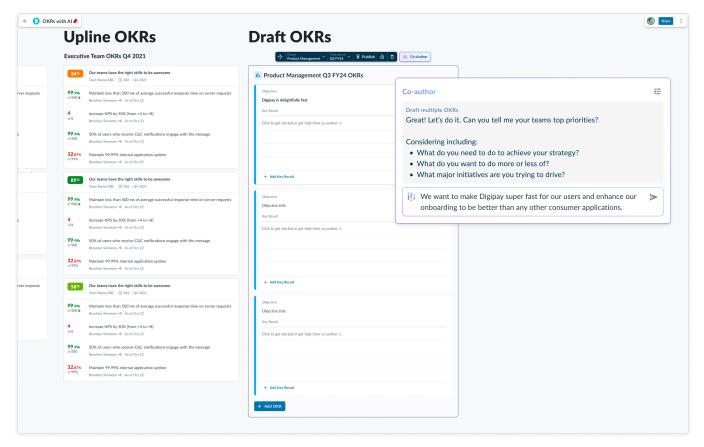


Co-author Multiple draft OKRs Aligned to Your Upline

	Upline OKRs	Draft OKRs			
	Executive Team OKRs Q4 2021	the second	il: Co-Author		
	34% Our teams have the right skills to be awesome Team Name ABC © 200 · Q4 2021	III Product Management Q3 FY24 OKRs			
sts	99.99 Maintain less than 500 ms of average successful response time on server re Brooklyn Simmons =€ - As of Oct 22	Chiective Digipay is delightfully fast	Co-author	ple OKRs	
	4 Increase NPS by 50% [from +4 to +8] of 8 Brooklym Simmons →€ -As of Oct 22	Key Result Click to get started or get help from co-author its		<pre>E</pre>	
	99.9% 50% of users who receive C&C notifications engage with the message Brooklyn Simmons ⊸€ - As of Oct 22				
	32.87% Maintain 99.99% Internal application uptime Brooklym Simmons ⊸€ - As of Oct 22				
	89% Our teams have the right skills to be awesome Team Name ABC ◎ 20d · Q4 2021	+ Add Key Result			
	99.9% Maintain less than 500 ms of average successful response time on server re Brooklyn Simmons =4 - As of Oct 22	cquests Objective Objective title			
	4 Increase NPS by 50% [from +4 to +8] of 8 Brooklyn Simmons ⊶€ - As of Oct 22	Key Result Click to get started or get help from co-author IIs			
	99.9% 50% of users who receive C&C notifications engage with the message Brooklyn Simmons +4 - As of Oct 22				
	32.87% Maintain 99.99% internal application uptime or/99% Brooklyn Simmons ⊶ A of Oct 22				
	58 ¹⁰ Our teams have the right skills to be awesome Team Name ABC © 20d · Q4 2021	+ Add Key Result			
	99.99 Maintain less than 500 ms of average successful response time on server re Broothym Simmons =4 - As of Oct 22	Objective Objective title Key Result			
	4 Increase NPS by 50% [from +4 to +8] of 8 Brooklyn Simmons =4 - As of Oct 22	Click to get started or get help from co-author Ik			
	99.9% of 500 50% of users who receive C&C notifications engage with the message Brooklyn Simmons =1 - As of Oct 22				
	32.87% Maintain 99.99% internal application uptime Brooklym Simmons ⊸4 - As of Oct 22				
		+ Add Key Result			



Input your Teams Top Priorities to Improve Drafts





Add or Edit your Aligned, Personalized Draft OKRs

	Executive Team OKRs Q4 2021	* Onner Product Management V Q3 FY24 V Publish 6	① [i]: Co-Author			
	34% Our teams have the right skills to be avesome Team Name ABC © 20d · Q4 2021	I Product Management Q3 FY24 OKRs				
iests	99.9% Maintain less than 500 ms of average successful response time on server reque Booking Simmons: -4 . As of Oct 22 4 Increase NPS by 50% (from -4 to +8)	Objective Diglopy is delightfully fast Key Result	Co-author il: Objective 1: Digipay is delightfully fast for our customers. • Key Result 1: Reduce 4 user steps in Digipay transaction flow			
	Brooks/Simons 4 A of Oct 22 Solid users who receive C&C notifications engage with the message solid brooks/Simons 4 A of Oct 22 22.275 Maintain 99.999 Internal application uptime	Click to get started or get help from co-author 10	Key Result 2: Cut transaction processing time by 5 seconds Key Result 3: Launch 4 Digipay voice assistant integrations Key Result 4: MAU increases from 30% to 40% Objective 2: Digipay onboarding is easier than associates' favorite consumer applications			
	of 99% Broaklyn Simmons =4 . As of Oct 22 89% Our teams have the right skills to be avesome Team Name ABC © 20d - Q4 2021	+ Add Key Result	Key Result 1: 60% completion of new user in-app guides Key Result 2: Lag time reduced from 1 to 0.52 seconds for customer access sites Key Result 3: Receive and action feedback from 10 new users to improve account creation process			
	99.3% Maintain less than 500 ms of average successful response time on server reque Brooklym Simmons -4: -As of Oct 22	sts Objective Objective title Key Result	Key Result 4: Access issue resolution time decreased from 2 hours to 1 hour Use these OKRs			
	4 Increase MPS by 50% (from ~4 to +8) e18 Brookiny Simmons ~4 - Ard Oxt 22 99 50% of users who receive C&C notifications engage with the message e100 Brooking Simmons ~4 - Ard Oxt 22 32.prx Maintain 99,99% internal application uptime	Click to get started or get help from co-author ():	 Use these OKKS Insert as Try again Discard 			
	of 99% Broadlyn Simmons: -4 - As of Ort 22 58% Our teams have the right skills to be avesome Train Name ABC Or 20d - Q4 2021	+ Add Key Result				
	99.9% Maintain less than 500 ms of average successful response time on server reque Brooklyn Simmons -4 - As of Oct 22 Increase NPS by 50% (from +4 to +8)	Stats Objective Objective title Key Result				
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	32.87% Maintain 99.99% internal application uptime dr99% Brooklyn Simmons -4 - As of Oct 22	+ Add Key Result				
		+ Add OKR				



Uplevel your OKR Quality with Outcome MindsetTM Coaching Tips

Objective		DRAF
Digipay is delightfully fast		
🗗 🖬 ili Co-Author		
Make Digipay transaction flow faster		
Co-author	TL.	
 Make it more measurable Make it longer Make it shorter 		
+ Add Key Result	Co-author	
	 ✓ Use this Ke ✓ Insert as C Try again Discard 	ser steps in Digipay transaction



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WorkBoard Co-Author Timeline

June

 Complete development of coauthor MVP (OKRs) – In Progress

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• Alpha testing of MVP

August

 ~Early August, beta testing of MVP with customers

October

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 ~ Accelerate US (23-25 October) preview of the end to end AI powered strategy execution stack

July

• Sign-up for beta opens to customers

()

• Kick-offs with early walkthroughs for interested beta customers

September

()

 ~Early September, Co-Author GA to all customers



Strategy Execution DESERT RETREAT

October 23-25, 2023 | Scottsdale AZ

REGISTER NOW





At the Andaz Scottsdale Resort...







The 7th edition of the Accelerate Conference ${}_{\text{TM}}$

Keynotes:

Strategy Execution in the AI Era | OKRs and the next-gen Management System

B WorkBoard

BAIN & COMPANY

Customer Speaker Sessions include:

Mare Albemarle JUNPer

+ **Small group conversations**, on specific topics to improve KR integrity, creating user group and Chief of Staff role in the operating cadence.

+ Get hands on with the newest WorkBoard capabilities and learn how to take fullest advantage

for the platform from other customers and WorkBoard product team.

Save your seat now at workboard.com/accelerate2023/

The 7th edition of the Accelerate Conference ${}_{\text{TM}}$

Andaz Scottsdale Resort - Very limited capacity23-25 October 2023

Early-bird pricing through June 30th

\$199 Individuals\$249 Bring a peer (2 tickets)

Pricing July 1st onward – Based on availability
\$299 Individuals
\$449 Bring a peer (2 tickets)

Save your seat now at workboard.com/accelerate2023/





Upcoming Courses

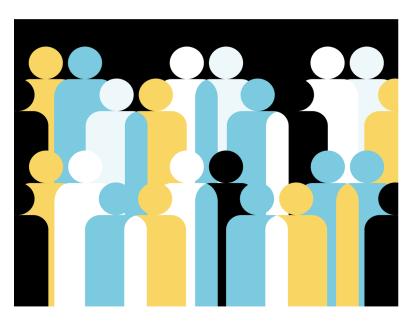
Class	Description	Dates	How to Sign Up
Level 2 OKR Coach Certification	For experienced OKR Coaches: Take the next step on your journey as a key influencer helping to mature your organization's OKR program.	● July 17/19 at 8am PT	learn.workboard.com
Product and Engineering teams: Maximizing Product Value and Outcomes	Learn how to use OKRs to drive focus on what matters most for the product roadmap and business value realization.	● June 14 at 10am PT	learn.workboard.com
Outcome Method Mindset	Learn about OKRs and the Outcome Mindset in 1 hour	 June 7 at 1pm PT June 14 at 6am PT 	learn.workboard.com
OKR Fast Pass Course	Build your OKR expertise in 3 hours	● June 8 at 8am PT	learn.workboard.com
OKR Coach Certification	Become a certified OKR coach	 June 1st at 1pm PT June 6/8 at 1pm PT June 13/15 at 1pm PT June 20/22 at 8am PT & 9am CET 	learn.workboard.com
Long Range Strategy and Outcomes	Explore the intersection of long-range strategy and near- term OKRs, and the importance of connecting the two to drive fast and focused execution	 July 19 - 8:30-11:00am Pacific August 30 - 8:30-11:00am Pacific 	learn.workboard.com
Results Management Leader Certification	Learn how to lead your organizations alignment, accountability, and OKR operating cycle to ensure you achieve strategy faster.	 Fall cohort to be announced soon 	workboard.com/rme-certification

Community Calls: Save the Date(s)!

Our next Community Call is June 28.

Make sure to <u>sign up</u> for all our monthly calls so you don't miss a single one!

- Jun. 28
- Jul. 26
- Aug. 30
- Sep. 27
- Oct. 25
- Nov. 29
- Dec. 20



What are you curious about?





Thank you

See you next time!